



WIRELESS | BROADBAND | CABLE TV | SECURITY | DIGITAL PHONE

June 28, 2012

Received & Inspected
JUL 02 2012
FCC Mail Room

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Marlene,

Please find enclosed Kaplan Telephone Company's (270432) and Kaplan Telephone Company d/b/a Pace Communications of Vermilion's (279012) Annual Reporting Requirements pursuant to 54.313(a)(2)-(6) in reference to WC Docket No. 10-90. The ICLS certifications were sent on June 19, prior to completion of these attachments.

If you have any questions, please contact me at 337-643-7171.

Sincerely,

Richard J. Constantin
Controller/Regulatory Manager
Kaplan Telephone Company, Inc.

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- ☒ My company was not required to collect this information in 2011.
- ☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

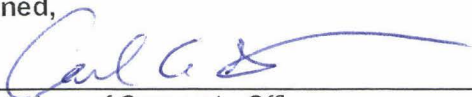
I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Kaplan Telephone Co., Inc.	Louisiana	270432

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date: 06/28/2012

Carl A. Turnley

[Printed Name of Corporate Officer]

Vice President

[Title of Corporate Officer]

Carrier's Name Kaplan Telephone Company, Inc.

Carrier's Address 118 N. Irving, P.O. Box 369, Kaplan, La. 70548

Carrier's Telephone Number 337-643-7171

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

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Company Name	State	Study Area Code
Kaplan Telephone Co.		
d/b/a Pace Communications		
of Vermilion	Louisiana	279012

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date: 06/28/2012

Carl A. Turnley

[Printed Name of Corporate Officer]

Vice President

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